

Empracing the Future

Capitol Medical Center has embarked on another transformative journey into the future. Recognizing the need for modernization and enhanced patient care, the hospital is undergoing a significant upgrade of its facilities as well as opening its doors to young medical practitioners in various fields of expertise.

The renovation project, set to be completed over the coming months, aims to bring cutting-edge technology and state-of-theart infrastructure to CMC. This endeavor is not merely a physical facelift but a strategic initiative to adapt to the evolving healthcare landscape... to streamline diagnostics, improve treatment precision, and elevate overall healthcare outcomes for its patients.

In addition to technological advancements, the hospital is committed to creating a patient-centric environment. At the moment, the pre-fab building is already functional, catering to specialty outpatient services. The 5 storey parking building is currently under construction, an answer to the ever growing demand for parking spaces around the hospital. The emergency room renovations are also already underway. More of these are coming in the months ahead.

14 new active consultants and 50 visiting consultants have been added to the growing family of capable and caring physicians in Capitol Medical Center since last year. CMC aims to be able to give its patients the expertise they need in handling their various ailments. With practitioners in different specialties and subspecialties, CMC's patients need not go elsewhere to find world class healthcare.

These changes exemplify CMC's dedication to providing highquality healthcare services for generations to come. As the hospital forges ahead into the future, it stands as a testament to the adaptability and resilience of the healthcare institution, ensuring they remain at the forefront of innovation while preserving the rich legacy founded by our beloved Dra. Thelma Clemente.

#### **Anniversary Issue**





Ms. Victoria Lorelie M. Tan President

Message of the President

I extend my heartfelt congratulations to Capitol Medical Center on commemorating 54 years of unwavering dedication in its pursuit of excellence in healthcare. Since its inception, this institution has been a beacon of hope and healing, known to provide exceptional care to countless individuals and families from different walks of life. It has grown to become a forefront in healthcare, an enduring legacy by our dear founder, Dra. Thelma Navarrete-Clemente.

As we navigate the complexities of our healthcare environment, not to mention the ever-evolving adversity landscape, I am continually inspired by the collaborative spirit and dedication of our entire team. To our agile leaders, responsive Board of Directors, esteemed medical team and staff, our diligent employees and steadfast back-end support team, each and every one of you played a vital role in our collective mission of promoting, "Right Care, Right Here." Bringing global standards in healthcare to our local community is not just a goal; it's a necessity.

As we celebrate this milestone, let us reflect on the profound impact that Capitol Medical Center has had. All these were made possible by the guidance of our Creator, pouring out wisdom and grace to the team, fostering an environment of innovation, efficiency, and empathy, allowing us to address the diverse needs of our communities with compassion and integrity to build a healthier, happier society.

Together, let's move forth at 54th!

Message of the Medical Director

#### **ISO Surveillance Audit**

I would like to commend everyone for the hard work, dedication, and perseverance you have all placed into making CMC's second ISO surveillance audit a success. Together, we have demonstrated the power of collaboration and the strength of unity. We have shown that with determination and focus, there are no limits to what we can achieve.

To everyone who contributed their talent, time, and effort, I extend my heartfelt congratulations. Your commitment to excellence has not gone unnoticed. Let us look to the future with optimism and enthusiasm. For this success is not the end, but the beginning of new possibilities, new challenges, and new milestones waiting to be achieved.

Congratulations to each and every one of you on a job exceptionally well done!



Jorge T. Lorgata, MD Medical Director

Editorial Team

Dr. Elaine Lopez - Editorial Chief Faridah A. Vicerra - Layout/Content Editor

Contributors

Dean Mary Jane Cortez Dr. Mark Reysio-Cruz Dr. Leah Antoinette M. Caro-Chang Ms. Ericka Dela Cruz Ms. Donna Rempillo





Right Care, Right here.

Address: Quezon Avenue corner Scout Magbanua Street, Barangay Paligsahan Quezon City, Philippines 1103 Trunkline: (02) 83723825 (02) 53185100 Website: www.capitolmedical.com.ph Email: info@capitolmedical.com.ph Facebook: CapitolMedicalCenter You Tube: CMC Channel

Torch 3

#### First Quarter Report: Indeed, a job well done!

Ms. Erika Dela Cruz

Capitol Medical Center successfully passed the "ISO 9001:2015 2nd Surveillance Audit" last March 19–20, 2024. The second surveillance audit was carried out by Certification International Philippines, Inc. onsite for the first time.

The audit was successfully completed with "no major nonconformities". Despite much anxiety, as it is the first time for departments to undergo onsite audit, the Nursing stations, Clinical )Departments, CQI, Human Resources, Supply Chain, and Administrative Service all performed admirably and gained a lot of knowledge throughout this endeavor.

It was also the first time for Capitol Medical Center to support Data Privacy Week 2024, which took place in January of this year with the theme "Take Control of Your Data". It seeks to enable everyone to recognize and value their right to data privacy. It is also to remind everyone to use caution when disclosing and managing personal information.

The Corporate Planning and Quality (formerly CQI) Department, which is concurrently the Data Privacy Office, celebrated Data Privacy Week by giving away notepads and pens with the slogans, "Stay SAFE and SECURE, your data privacy begins RIGHT HERE" and "Keep your data in your

hands, not to the wrong hands," to Capitol Medical Center employees.

In addition, the Data Privacy Office invited all Capitol Medical Center staff members and doctors to participate in a contest to create advocacy videos and posters. As official entries for the activity, nine (9) posters and four (4) advocacy videos were received. Rowena Lamar from Business Development won first place for her advocacy film, while Dr. Shierly Del Rosario from the Department of Obstetrics and Gynecology won first place for her poster. Both winners received awards while all participants received consolation prizes for their entries.

At the beginning of the second quarter of 2024, important changes were also announced. The Corporate Planning and Quality (CPQ) Department, formerly known as the Continuing Quality Improvement (CQI) Department, has been renamed to reflect the changes in its area of responsibility and the fact that it is now directly reporting to the Office of the President. Furthermore, the Employee Performance Specialist, which was formerly part of the Human Resources Department, has been transferred to the Corporate Planning and Quality Department. This movement embarks the start of the new Corporate Planning and Quality Department.



## Z-BENEFIT PACKAGE FOR KIDNEY TRANSPLANTATION

The officers from PhilHealth formally awarded the Z-Benefit Package for Kidney Transplantation contract to Capitol Medical Center, Inc.(CMCI). Photo shows, PhilHealth Vice President, Regional Office NCR, Dr. Bernadette C. Lico (4th), is seen handing the contract to Dr. Jorge T. Logarta, CMC Medical Director (3rd). Witnessing the awarding ceremony are Dr. Janice Gem P. Perlas from PhilHealth, Ms. Victoria Lorelie M. Tan, President of CMC, Atty. Recto M. Panti, Branch Manager of PhilHealth, Dr. Maximino Elgar, Asst. Medical Director of CMC, Dr. Angel Joaquin M. Amante, Head of Organ Transplant Center at CMC, along with Dr. Nicole S. Cua and Dr. Coracel R. Ontalan, Medical Officers from PhilHealth. This event marks a significant milestone in CMC's commitment to providing essential healthcare services, particularly in the field of kidney transplantation, and highlights the partnership between CMC and PhilHealth in ensuring equitable access to crucial healthcare services for all individuals undergoing kidney transplantation.

Capitol Medical Center, Inc. (CMCI) proudly emphasizes the equity and accessibility of healthcare in the Philippines as it becomes the 10th Z Benefit Package contracted facility of PhilHealth (Philippine Health Insurance Corporation) and 25th nationwide for Kidney Transplantation.

The Z Benefit Package for Kidney Transplantation is structured to offer financial support to qualified members undergoing kidney transplant procedures. This initiative is geared towards enhancing accessibility and affordability for PhilHealth members seeking critical and costly medical interventions.

Since the 1970's CMCI has been one of the leading hospitals in the Philippines to perform kidney transplantation. This significant milestone for the institution aligns with its rich heritage of being one of the first to perform successful living donor kidney transplant in the country as shared by Dr. Angel Joaquin M. Amante, head of Organ Transplant Center.

Currently, the institution is armed with two comprehensive PhilHealth packages to support patients with renal disease. The hemodialysis treatment consisting of 156 dialysis sessions per year, and the Z Benefit Package where patients can be provided with the best care and world-class kidney transplantation procedure at reasonable cost.

Part of this journey are the tireless efforts of the esteemed doctors and nurses to achieve this partnership. With hard work and dedication, CMCI undoubtedly stands tall as the beacon of a high-quality healthcare facility, true to their call of providing Right care, Right Here.

For more inquiries, you may contact the Organ Transplant Office at 83723825 local 2526.

## **CAPITOL MEDICAL CENTER**

### Deparment Of Pediatrics

By Dr. Mark Reysio-Cruz

The proverb,

11 Tt takes a village to raise a child. ??

embodies the mission of Capitol Medical Center (CMC) Department of Pediatrics, which has always strived to provide a safe and healthy environment for children. Renowned as a leading community-based pediatric department, its success began under the guidance of Dr. Perla D.

Santos-Ocampo, the first chairperson and a National Scientist of the Philippines. Dr. Hilario S. Esguerra III, the first training officer, and Dr. Della G. Pelaez, the first chief resident, helped the department gain accreditation from the Philippine Pediatric Society (PPS).

Dr. Perpetua S. Lacson, a leader in Pediatric Hematology, became chairperson and established protocols for managing hematological disorders, benefiting patients at both UERM Medical Center and CMC. During this period, Dr. Arturo C. Ludan, a 1977 TOYM Awardee, joined and introduced the still-used Ludan method for dengue treatment. Dr. Milagros R. Encarnacion chaired from 1987 to 2000, achieving numerous milestones in training, service, research, and child advocacy.

As a commitment to serving the poor, the department adopted Barangay Paligsahan, Manuel A. Roxas Elementary School, and Norfil Foundation. Dr. Milagros R. Encarnacion helped organize the North Integrated Residency Training Program (NIRTP) with other Quezon City hospitals and founded the Pediatric Alumni Society, Inc. (PASI) with Dr. Teodoro A. Magnaye as its first president.

In 2001, Dr. Ernesto R. delos Reyes, a Pediatric Hematologist, adopted evidence-based clinical practice guidelines aligning with international hospital accreditation standards.

In 2004, Dr. Herminia L. Cifra, the country's first pediatric intensive care specialist and founder of the Philippine Society of Critical Care Medicine, became



chairperson and opened the Pediatric Intensive Care Unit.

As a testament to the quality of the training, four of the five chairpersons who succeeded Dr. Encarnacion are graduates of the CMC Department of Pediatrics residency program. Dr. Realiza G. Henson, who took over in 2010, led the department's promotion to a Level II Training Institution in 2013. During her term, CMC was recognized as a Mother-Baby Friendly Hospital and adopted the DOH's Unang Yakap Program. Evidence-based clinical pathways were developed, and community health programs were enhanced, including initiatives on wellness, breastfeeding, nutrition, dengue prevention, and more. The department also conducted community lectures, training on various diseases, and mothers' classes on breastfeeding and nutrition. A home visitation program was started, and in November 2013, the Child Development Unit (CDU), headed by Dr. Marcelino G. Reysio-Cruz III, was opened, offering occupational and speech therapy services.



Dr. Ernesto R. delos Reyes was reappointed as chairman for a second term from 2014-2016. The department introduced objective structured clinical examinations (OSCE) to better prepare residents for diplomate oral exams.

In 2017, Mount Grace Hospitals, Inc. partnered with CMC, and Dr. Lucilla M. Naidas became the department chairperson. She implemented mentorship and preceptorship programs to enhance residents' training and promote subspecialty pursuits. The department continued collaborations with LGUs and NGOs to deliver child healthcare and protection.

Dr. Ma. Julieta Agnes E. Calleja became chairperson in 2020 during the COVID-19 pandemic. She established COVID protocols in various pediatric units and shifted the training program to online platforms. Telemedicine was introduced to maintain outpatient services, and the community program with Barangay Paligsahan continued online. Additionally, Barangay Sto. Domingo was adopted, and the department volunteered in the hospital's COVID vaccination program. The Adolescent Clinic and Nutrition Clinic were also established during her term.

Starting in 2023, Dr. Evelyn A. Fernando assumed the chairmanship, focusing on enhancing education and professional development. She organized lectures by younger subspecialists, supported attendance at various conventions and seminars, and reopened the new service OPD



clinic. The department adopted a hybrid setup for Monday conferences and successfully hosted its 27th annual scientific symposium, with record attendance. Dr. Arnel Gerald Q. Jiao, the pulmonologist, received the Dr. Hermogenes A Santos Award for CME, and Dr. Beatrice Marie Sarte-Tan, the chief resident, won 1st place at the PPS Interhospital Case Report Contest. The department was reaccredited as a Level II Pediatric Residency Training Program by the PPS Hospital Accreditation Board. Additionally, Dr. Marissa B. Lukban, the neurologist, became Chairman of the Department of Pediatrics at PGH.

To foster growth and unity, the department organized team-building events and strategic planning workshops. In the third quarter, they volunteered as vaccinators for the COVID bivalent vaccine for hospital healthcare workers. To address the shortage of residents during the pandemic, the department hired 46 junior consultants (Jcons) to assist in the ER/NICU/Ward and some to manage the prefab Multispecialty center.

Our residents achieved a remarkable 100% passing rate in the PPS written and oral exams, showcasing their dedication and competence. The department was recognized as the Best Hospital of the NIRTP, with individual accolades for outstanding residents and contributions to research and competitions. Dr. Roza Clara Pineda received first place in the CMC Residents and Fellows Research contest for her study on internet addiction and mental health among adolescents during the pandemic.

In a somber moment, the department mourned the passing of Dr. Leticia Aguila-Abraham, a beloved consultant. However, they celebrated the election of Dr. Martha Martinez-Santiago as President of the Philippine Society of Pediatric Cardiology.

Looking ahead, the department eagerly anticipates its fully face-to-face 28th Scientific Symposium, themed "Do's & Don'ts: Highlighting Quality Care in Pediatrics," scheduled for June 19, 2024, at Novotel Manila Araneta City.

Strategic planning sessions were conducted with CMC President, Mrs. Victoria Lorelei Tan, aligning the department's mission and vision with those of the hospital. The department excelled in its ISO external audit, reflecting its commitment to quality standards.

The CMC Department of Pediatrics continues to receive numerous awards and recognitions not only in terms of the administration and management, quality health care, continuing medical education, but also in research, community services, and its involvement in several outreach programs. Despite the challenges brought by the pandemic and its aftermath, the department continues to strive to provide high quality pediatric residency and holistic patient care as it continues to uphold its mission and vision.

Truly, as a "village", the department strives to produce the best pediatricians to better help the children who are entrusted to their care to reach their optimal growth and maximal development for God's greater glory.



Ma. Veronica J. Estrella, MD

# Right Skin Care, Right Here

Leah Antoinette M. Caro-Chang, MD

The skin is the largest organ of the body and it serves as one of the first defenses from the environment. Consequently, it suffers from the constant exposure from the harmful UV rays, pollution and other irritants, leading to changes in skin health and quality.

With access to a wealth of information online and ubiquitous dermatologic products and services, the challenge lies in filtering the relevant data and identifying the safe and appropriate products. Perhaps an even greater challenge is knowing who the true "skin experts" are.

The division of Dermatology has board-certified Dermatologists and Fellows of the Philippine Dermatological Society who can ensure that your skin, hair and nails are healthy and cared for. With their experience and expertise, our Dermatologists also provide quality and safe aesthetic services. With the latest machines available at the Skin Center, solutions to unwanted hair, pigmentation, rejuvenation and tightening can be addressed.

For inquiries or bookings, kindly contact the CMC Skin Center at 8-3723825 loc. 4256.

## Capitol Medical Center's 5-Storey Steel Parking Launch

Capitol Medical Center Incorporated (CMCI) reaffirmed its commitment to serving people and the community by marking another milestone with the groundbreaking ceremony for the construction of a new five-storey steel parking facility. This will be located along Panay Avenue corner Scout Magbanua street, just behind the CMC Building complex.

The groundbreaking ceremony symbolizes the beginning of a new era of growth for the institution, which has been dedicated to serving the community for over half a century. Mr. Rhais Gamboa, Chairman of the CMC Executive Committee and President of Mount Grace Hospital, commended CMC for its continued expansion efforts aimed at better serving CMC's clientele. He emphasized the importance of amenities in meeting the needs of medical staff as well.

Originally planned for construction in 2020, the project faced delays due to the global pandemic that severely impacted the world in 2020. Ms. Victoria Lorelie Tan, the current President of CMCI, fondly recalls how the Operations Committee patiently waited for the right time to proceed with the project.



With the understanding of the importance of accessibility and convenience, especially during times of illness, CMC is determined to construct a parking area that will not only address parking concerns but also enhance the overall patient experience. The initial two-storey parking building will now be expanded into a five-storey structure, providing two hundred forty-nine car parking slots and eighteen motorcycle slots.

Dr. Benigno Santi II, Chairman of CMC's Bids and Awards Committee, highlights that the infrastructure project also honors the vision of the matriarch of Capitol Medical Center, the late Dra. Thelma Navarrete-Clemente, who had envisioned expanding CMC's clientele, for which adequate parking space is essential.

Mr. Fu Yu Cheng, Director and General Manager of Century Horizon Construction Corporation, the general contractor for the 5-storey steel parking facility, expresses heartfelt gratitude for CMC's trust and pledges their best efforts to complete the project within six months.







cmc





TORCH

400 likes

### The First CMC Medical Staff Gowning: The Meaning Behind the White Coat

The white coat worn by doctors isn't just a uniform, it is a symbol of purity, professionalism, and care.

Why white? It's not just about looks... it is about showing our commitment to our patients. The white coat helps us stand out and look professional, making it easier for patients to find us and trust in our care.

As we move forward together, let us remember the importance of the white coat as a symbol of compassion and dedication. With each coat comes a promise to uphold the highest standards of care and professionalism, ensuring that every patient who walks through our doors receives the best possible treatment.

At Capitol Medical Center, we are happy to welcome a new group of dedicated young doctors to our team, each one bringing their expertise and passion to our hospital.

Dr. Maximino R. Elgar, our Assistant Director for Physician Engagement, has been instrumental in organizing this gowning event for our new doctors. With his guidance, we are excited to introduce the new physicians from various departments and sub-specialties and welcome them into the family of Capitol Medical Center.









BLOOD PRESSUF CHECKU

## Strengthening Community Health: Capitol Medical Center's Resumed Commitment to Free Medical Services

After the pandemic, Capitol Medical Center is intensifying its commitment to our neighboring barangaysand communities by reinstating its initiative to offer free medical services. The Department of Obstetrics and Gynecology, under the leadership of its esteemed Chairman, Dr. Roselyn C. Garcia, and the dedicated Training Officer, Dr. Shierly May Dy Del Rosario, alongside their devoted residents, are spearheading efforts to address the healthcare needs of women within these communities. Simultaneously, the Department of Internal Medicine Residents also joined in to provide essential healthcare services for adults, ensuring comprehensive care for individuals of all ages.

The collective efforts of these medical professionals are emblematic of Capitol Medical Center's unwavering dedication to community health and well-being. Through their selfless commitment and expertise, they are bridging gaps in healthcare accessibility and providing vital medical care to those who need it most. Moreover, the success of these medical missions is not solely reliant on the expertise of healthcare professionals but also on the collaborative efforts of various departments within the hospital. The Business Development and Marketing Unit, in particular, plays a crucial role in facilitating these outreach initiatives. By liaising with barangay officials, they ensure effective coordination, secure necessary resources, and negotiate logistical arrangements to optimize the delivery of healthcare services.

Together, through a combination of medical expertise, community engagement, and organizational support, Capitol Medical Center is reaffirming its role as a pillar of healthcare excellence and community service. By extending a helping hand to our neighboring barangays and communities, we are fostering a healthier and more resilient society for all.

#### CMC COLLEGES, INC.

#### CMCC: TWO BS RADTECH GRADUATES OF CLASS 2023 TOP THE BOARD EXAMS

Capitol Medical Center Colleges, Inc. (CMCCI) continues to maintain the standard of excellence in the training and education of paramedical professionals. Two out of the 8 graduates of the Bachelor of Science in Radiologic Technology Class 2023 garnered the TOP 4 and TOP 10 rank, namely Mr. Armando Gabriel Felix and Ms. Hanna Dane Regala.

The overall passing percentage of Class 2023 is 75%.

Dr. Benigno R. Santi II, Dean of the College of Radiologic Technology, and Professor Marlon Marcelo, attended the PRC Oathtaking Ceremony last February 5, 2024 at the PICC. The two topnotchers honored their Alma Mater, CMCCI, as they received their medals and certificates of recognition.

MEDICAL MISSION



#### **CMCCI NEW RNS HIRED AT CMC**

Bachelor of Science in Nursing graduates of CMCCI Class 2023 all successfully passed the PRC Nurse's Licensure Exams given last November 2023. BSN Class 2023 had 13 graduates and all of them are now Registered Nurses.

Capitol Medical Center, Inc has hired some of the new RNs, namely: Jose Benedict Bandayrel, Jr, Dana Zephanie Del Mundo, Michaella Stefhany Del Rosario, Rhea Clariz Fortus and Carissa Joyce Vinluan.

#### CAPITOL MEDICAL CENTER: GIVING BACK TO THE COMMUNITY

The Capitol Medical Center Inc. in collaboration with the College has conducted an Outreach program with a Medical Mission held in Bgy Bagbag, Novaliches, Quezon City. With our hardworking Doctors from the Medicine and Pediatric Departments, students and faculty from the college were able to render medical consultations to 50 Adult and 50 Pediatric patients last February 14, 2024. These patiente also received free medications, goodies and snacks.

## CAPITOL MEDICAL CENTER COMMITTED TO DELIVERING EXCEPTIONAL HEALTHCARE

By Candy P. Dalizon and Rory Visco

Celebrating its 54th Anniversary, Capitol Medical Center (CMC) is undergoing a significant transformation. Upgraded facilities, renovated centers and units, and new offices reflect the hospital's unwavering commitment to provide the "Right Care, Right Here" commitment to its patients.

"This 54th anniversary of CMC is significant because we have just come from a pandemic and we were able to overcome all the challenges that we faced. Having celebrated our 54th year shows CMC's resilience and dedication to the healthcare

industry," according to Ms. Victoria Lorelei Tan, CMC President, during the hospital's grand anniversary celebration held recently.

Dr. Jorge Logarta, CMC's Medical Director, added, "We always strive to provide excellent patient care and throughout all challenges, as what our president said, we showed our resilience, our perseverance and our hard work in the medical industry."

#### New Emergency Complex

CMC will soon open its doors for an expanded and renovated Emergency Complex located at Quezon Avenue corner Sct. Magbanua St., Barangay Paligsahan Quezon City. This stateof-the-art facility is dedicated to provide specialized care for trauma and all emergency cases.

The newly renovated Emergency Complex is a project of the new administration under Mt. Grace Hospitals, Inc.

Dr. Johnny Perez, head of the CMC Emergency Department said, "Here in CMC, our mission is to provide the highest quality emergency and urgent care for all our patients. This new facility will allow us to cater to more complex emergency cases. With our expanded capabilities, we hope to save even more lives by offering the best possible emergency care."

Spanning nearly 800 square meters, the new 30-bed Emergency Complex has resuscitation areas, a trauma section and an isolation unit for infectious cases. It also has a separate facility for pediatric care and for obstetrics and gynecological emergencies. The Emergency Department's collaboration with the Cardiology Section allows for more immediate treatment of heart attacks.

"We made sure that we can also accommodate an overflow of patients especially when there is a multiple casualty incident or we have a disaster. We can accommodate up to 60 to 65 patients but we do not wish for that kind of scenario," he added.

CMC also invested in its own advanced life support ambulance, ensuring a seamless transition of care. The ambulance team is composed of the same highly trained professionals who staff the ER.

"We actually trained them for pre-hospital trauma life support. These are people who will pick up patients from their homes or wherever they are and provide immediate care even before reaching the hospital," Dr. Perez shared.

He also related that CMC is launching its new Residency Training Program in Emergency Medicine to augment the hospital's manpower to meet the growing needs of the Emergency Department. This also will provide a valuable training ground for new doctors in the field.

"Our new ER will catapult CMC to a level of excellence particularly in emergency care services," Dr. Perez said.





#### Employee Service Awards

As part of the celebration of the 54th anniversary, the CMC employees gathered again to recognize the 164 service awardees for this year. The Employees' Program with the theme "Modern Filipiniana" was held last June 17, 2024, at Elements Centris, Quezon City. The event honored employees who have reached service milestones with the hospital.

75 YEARS

Our dear President, Ms. Victoria Lorelie Tan, welcomed and congratulated all the awardees by delivering her welcome remarks. "The hospital will not function without the doctors. It will not also function without our employees. Everyone is an integral part of the hospital."

She also mentioned that the management is grateful to the doctors and employees who make a difference through exceptional patient care. Fortunately, the hospital has not been significantly affected by the nationwide nursing shortage. She continued, "We have enough nurses. We are hiring nurses as we need them. The reason is because we provide them not only with the compensation they want but also the training they need."

#### Blessing Of New Offices And Centers

To elevate patient experience and provide the medical staff with an improved work environment, CMC opened the new Medical Service Offices on the 8th floor of CMC 1 Building. The office centralizes clinical departments, providing doctors with dedicated spaces for meetings and other tasks.

The CMC Eye Center and the Ear, Nose and Throat (ENT) Center will soon move to their new and improved location on the 2nd floor of CMC 2 Building.

The new Ambulatory Oncology Treatment Unit, also on the 2nd floor, was recently inaugurated. This dedicated unit provides a shift from traditional in-patient treatment, allowing stable cancer patients to receive chemotherapy, biologic therapy or support treatment on an outpatient basis.







Torch

#### Medical Staff Party

The medical staff of CMC also celebrated the 54th anniversary on June 21 at Seda Vertis North, Diliman, Quezon City, with the same theme.

It was a well-attended occasion, with the doctors dressed in Modern Filipiniana attire. The main event was the awarding of plaques to the <u>medical staff for their loyalty and commitment to the institution</u>.

Special awards and recognition were also given to outstanding doctors for their contributions to CMC. These doctors were Dr. Franklin P. Atencio, Dr. Lilia P. Luna, Dr. Maximino D. Elgar, Dr. Ma. Realiza G. Henson, Dr. Manuel C. Jorge, and Dr. Vergel A. Quiogue.

In her message during the program, Ms. Victoria Lorelie M. Tan said that as CMC moves into the future, they are looking closely at healthcare trends and are making sure that the hospital will be able to keep up with the ever-changing health landscape. These are changing times and the hospital needs to adapt to these changes in order to remain on top of the game.